

### RMA / CREDIT REQUEST FORM

This form must be completely filled out in order for the RMA process to be started. Parts sent in without completed forms or with no response will be surrendered to AMS Performance after 30 days.

Date Of Request: \_\_\_\_\_

Requested By: \_\_\_\_\_

Customers Name: \_\_\_\_\_

Invoice Number: \_\_\_\_\_

PO Number: \_\_\_\_\_

Part numbers  
& Reason for  
cancellation  
or return: \_\_\_\_\_

Refund To:    Customer     Store Credit

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#### AMS RETURN POLICY

AMS Performance takes great care to ensure our customers receive the proper products to suit their individual needs. For any number of reasons, a purchase may not meet those needs and may require an exchange or in some cases a refund. You are encouraged to contact an AMS Performance Representative prior to returning a product as you may find additional information about the product and related products helpful. We are happy to accept your returned merchandise so long as the following criteria are met: All returns must be pre-authorized by contacting an AMS representative at 847-709-0530 All returns must be sent in AFTER contacting AMS performance for an RMA number. Once that RMA number is given the following form must be filled out before shipping the product back:

#### AMS Returns Form:

- Returns must be sent to the address below
- All returns must be received by AMS Performance within 30 days of the date in which the product was shipped
- All returned merchandise must be in new, unused condition and in the original package or box.
- All returned merchandise must be shipped with the AMS Performance issued Return Authorization (RA) number clearly marked on the exterior of the shipping carton or other packaging.
- Special Order items will not be accepted for exchange or return unless previously authorized by an AMS representative.
- AMS Reserves the right to require a 15% restocking fee for all returns that are not damaged or incorrect.
- Please be sure to adhere to the criteria specified above as any return that does not will be ineligible for credit or exchange and will be refused or returned to the sender.
- Shipping charges for returned merchandise are the responsibility of the customer.
- Original shipping costs are not refundable.
- Exchanges are subject to product availability.
- AMS Performance will determine if the products needs to be repaired or replaced.

